

Q&A for ELRC -T05 (2022/23) Internet Connectivity Tender

Q1. We would like to participate in the Tender for the Appointment of Internet Service Provider - ELRC -T05 (2022/23)

As per clause 8 there is a reference to Service Level Agreement. Please could you provide us with the same.

A1: Service Level Agreement will be drafted and agreed to with the successful bidder.

Q2. We need a total numbers of internet users per site.

A2: There are two users per provincial office – we do get some stakeholders occasionally for meetings. At head office the number is 36.

Q3. Can you find out for me how many users there are at each of the 9 sites?

A3: See A2 above.

Q4. Please provide us with the physical address and GPS coordinates for every site.

A4: Refer to Annexure A: PELRC Offices and Head office-(ELRC-T05 (2022-23)).

Q5. Which 3 provinces will require the 18 months duration?

A5: These are Limpopo, Northern Cape, and Free State.

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